



Hollies Riding School and Livery
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IMPORTANT NOTICE

CANCELLATION of LESSONS

Please give us at least 24hrs notice if you are unable to come for a booked lesson or a hack.

Refund Policy for lessons paid in advance:

Less than 24hrs – no refund or credit roll on.

24hrs or more we will roll on your payment to the next lesson.

Cancellation of Booked Lessons:

**More than 24hours notice incurs No Charge
Cancellation on the day of a booked lesson or a ‘No Show’ will incur the Full Price of Lesson to be paid.**

This policy ensures the smooth running of the diary with effective use of our timetable. Our cancellation policy means that we are able to keep lesson prices low. As a small business we cannot sustain clients not showing up for booked lessons or cancelling on the day. If a lesson is cancelled due to bad weather by mutual agreement then no fee will be charged. Cancellation fees also apply for illness.

Many Thanks for Your Support
Kind Regards

Rebekah Slinger
Yard Manager